

Wood Coverage Plan

WOOD FACTS

Wood furniture needs protection from moisture, dry air, and heat. These common elements can cause damage to your furniture investment. When applied regularly, UV3/Masterguard Wood Polish will help protect your new furniture and keep it looking newer longer.

TAKING CARE OF YOUR WOOD

To properly care for your wood furniture, dust and clean it often and regularly use your Furniture Protection Package.

Your UV3/Masterguard Furniture Protection Package Includes:

- ✓ 16oz. Oz container of wood polish
- ✓ 1 reusable application cloth
- ✓ 1 buffing mitt

UV3 MASTERGUARD 5-YEAR LEATHER COVERAGE PLAN DETAILS

The UV3/Masterguard 3-year wood coverage plan offers, You, the original furniture owner coverage for your new wood product for 3 years from the date of delivery against the following:

- ✓ Change in luster
- ✓ Cracking of finish or veneer
- ✓ Peeling of finish or veneer
- ✓ Splitting of finish or veneer
- ✓ Heat and liquid rings
- ✓ Stains from anything you eat or drink
- ✓ Protections against premature fading for 6 months

In the event that one of the above situations occurs to your wood furniture during the coverage period, UV3/Masterguard will provide for the professional refinishing of the damaged area at no charge. If the damaged piece cannot be refinished, UV3/Masterguard will replace the damaged piece of furniture. If the damaged piece is no longer available, you may select a replacement piece (or set if Set Protection is purchased*) of equal or lesser value, as covered under this warranty. No cash refunds allowed. Replacement of product under this warranty completes the warranty obligation. To receive warranty coverage for the replacement piece(s), a new coverage plan must be purchased. All reselections must be made within 14 days of approval.

*** Set Protection – Covers the replacement of matching wood pieces**

ADDITIONAL PLAN INFORMATION

This coverage plan offers repair coverage for the specific perils listed on this certificate. No other guarantees or coverage of any kind are provided.

To receive coverage for your wood furniture:

- ✓ It must be properly treated with UV3/Masterguard furniture polish (see product instructions for details).
- ✓ All spills must be cleaned immediately with a clean, soft, absorbent cloth to prevent permanent damage.
- ✓ All claims must be made within 7 days of occurrence.

ADDITIONAL PLAN INFORMATION

LIMITATIONS AND EXCLUSIONS

The following items are excluded from coverage:

- ✓ manufacturing defects and improper installation of product
- ✓ damage caused during delivery, transport, or storage
- ✓ material which is mishandled, neglected, vandalized, or altered
- ✓ commercially used furniture
- ✓ fabric, vinyl, leather, plastic, metal or stone surfaces
- ✓ damage caused by anything beyond the control of UV3 including fire, floods or other acts of God

Please note that UV3/Masteguard is not responsible for loss or damage of any kind arising from the use or inability to use the UV3/Masteguard furniture polish.

OTHER INFORMATION

This warranty gives you specific legal rights which may vary from state to state.

EXTENDED COVERAGE OPTION

You, the original owner, may extend the life of the wood coverage an additional three years by repurchasing a UV3/Masteguard Furniture Protection Package before the end of the current coverage plan period. Additional kits can be purchased from the original furniture retailer.

Coverage is extended three years when:

- ✓ the UV3/Masteguard wood polish is continually and properly used (see product instructions for details)
- ✓ You, the original owner, retain a valid coverage plan document that indicates the original delivery date and renewal date for all pieces covered under the plan

Extended coverage is available continuously to the original owner, as long as no time lapse occurs before renewal and the above two conditions are met.

CLAIMS

To request service under this warranty, please contact Sam Levitz Furniture at (800) 426-2848 or Ashley Home Store at 520-399-2571, you can also contact us on the web at samlevitz.com/service within 7 days of occurrence. Failure to register a claim within 7 days will invalidate your claim. To help serve you better, you will need to provide your name, address, date of delivery, invoice number, and description of the problem.

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