

Leather Coverage Plan

LEATHER FACTS

Leather is a luxurious upholstery material. Quality leather will show distinctive original marks such as healed scars caused by insect bites or barbed wire. These marks attribute to the personality and uniqueness of the leather and are not considered defects.

TAKING CARE OF YOUR LEATHER

Why do I need to be careful about what I apply to my fine leather?

It's simple! Unlike any other upholstery material, leather needs to "breathe." Cleaning compounds that are not recommended may clog pores in the leather and dry it out which can result in hairline cracks that become absorbent to spills. Like your skin, leather is vulnerable to all the elements and needs proper care. UV3/Masterguard's special leather cleaning and conditioning kit makes it easy to take care of your furniture. With the application of UV3/Masterguard leather protection, your leather furniture may become softer and more supple with use.

Your UV3/Masterguard Leather Maintenance Kit Includes:

- ✓ 16oz. bottle of cleaner
- ✓ 16oz. bottle of conditioner
- ✓ 1 ink & lipstick remover
- ✓ 2 reusable application cloths

Cleaning your leather

To properly maintain your leather furniture clean it with UV3/Masterguard leather cleaner and conditioner every six months. Lightly spray UV3/Masterguard leather cleaner on the surface of the leather and use one of the clean dry cloths provided to gently remove any dirt and soil (Additional cleaner can be purchased online at www.uv3masterguard.com) Allow to dry and then apply UV3/Masterguard leather conditioner.

Conditioning your leather

To keep your leather soft and supple, apply UV3/Masterguard leather conditioner to it upon delivery and then every six months thereafter. Simply pour some leather conditioner onto the cloth and wipe over all leather surfaces. Use circular motions to help the conditioner absorb into the leather. Allow to dry and enjoy. An additional application of UV3/Masterguard leather conditioner should be used on heavy use areas such as the arms, front of the seat, and headrest area.

Removing ink and lipstick

To remove ink and lipstick from your leather, gently apply the UV3/Masterguard ink & lipstick remover to the stain. Remove any excess with a clean, dry cloth. Test the ink eraser in an inconspicuous area before applying to any visible surface.

**DO NOT USE UV3/MASTERGUARD LEATHER PRODUCTS ON SUEDE, NUBUCK, OR UNPROTECTED LEATHER.
ALWAYS TEST IN A HIDDEN AREA FIRST.**

UV3 MASTERGUARD 5-YEAR LEATHER COVERAGE PLAN DETAILS

The UV3/Masterguard 5-year leather coverage plan is a service limited warranty that offers you, the original furniture owner, coverage for your leather, bonded leather or leather match for 5 years from the date of delivery against the following:

- ✓ Rips*
- ✓ Burns*
- ✓ Tears*
- ✓ Punctures*
- ✓ Cracking
- ✓ Lipstick Stains
- ✓ Human blood or urine stains
- ✓ Ballpoint pen marks
- ✓ Permanent stains caused by household food or beverage
- ✓ Protection against premature fading for 6 Months

***Unintentional and unexpected**

If a stain occurs, immediately blot it with a clean, dry cloth. If the stain persists, apply the Leather Cleaner per the instructions on the bottle. After the cleaner dries, apply the Leather Conditioner on the affected area. If the stain still persists, or a damage occurs, contact the Sam Levitz Furniture Service Department and a technician will be sent to your home to repair the damage or remove the stain. If the technician is unable to do so, UV3/MasterGuard will provide for the replacement of the damaged or stained part of the leather (if available). If the leather is not available, you may select a replacement piece (or set if Set Protection is purchased*) of equal or lesser value, as covered under this warranty. No cash refunds allowed. Replacement of product under this warranty completes the warranty obligation. To receive warranty coverage for the replacement piece(s), a new coverage plan must be purchased. All reselections must be made within 14 days of approval.

* Set Protection – Covers the replacement of matching leather pieces

ADDITIONAL PLAN INFORMATION

This coverage plan only offers coverage for the specific perils listed on this certificate. No other guarantees or coverage of any kind are provided.

LIMITATIONS AND EXCLUSIONS

The following items are excluded from coverage:

- Dye lot inconsistencies between replacement furniture and other furniture
- Multiple rips, cuts, tears, burns, or punctures is considered abuse
- Damage or stains caused during transport or storage
- Material which is discolored, neglected or abused
- Furniture used for commercial purposes
- Normal soiling from everyday use Suede, non-colorfast leather, nubuck, unprotected leather, wood, plastic or metal
- Stains or damages caused by animals, unknown sources, acid, bleach, nail polish remover, corrosive chemicals, fire, floods or acts of God

USE OF PRODUCTS NOT SUPPLIED IN THE UV3/MASTERGUARD LEATHER KIT WILL VOID YOUR COVERAGE.

CLAIMS

To request service under this warranty, please contact Sam Levitz Furniture at (800) 426-2848 or Ashley Home Store at 520-399-2571, you can also contact us on the web at samlevitz.com/service within 7 days of occurrence. Failure to register a claim within 7 days will invalidate your claim. To help serve you better, you will need to provide your name, address, date of delivery, invoice number, and description of the problem.

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